

I CAN'T GET NO SATISFACTION

Vocabulary and Other Tricky Stuff about How Business Operates

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FREAKY HARD EXAM (Hey, it's like being in business school)

- Who normally deals with the public at the Tasty Tidbit Company?
A. a person in Quality Control B. Vito Linguini C. Alfred Matooley D. the mouse
- Write **first**, **second**, **third**, or **fourth** in front of each item to show where it should be placed in a business letter. If the greeting should come first, put **first** in front of it.
_____ the greeting
_____ the date
_____ the company letterhead
_____ the recipient's (the person receiving the letter) name and address
- If a person has been accused of doing something, a TV news station would usually say, "Mr. Jones _____ took the money from the company's safe."
A. officially B. allegedly C. committedly D. accusingly
- Communication by means of writing is known as _____.
A. residue B. allegation C. adulteration D. correspondence
- Any soda with a mouse head in it could be safely said to have been _____.
A. corresponded B. mutually satisfied C. adulterated D. qualified
- Which is **mutual** between you and everyone else you know or have ever met?
A. your taste in music B. your taste in clothes C. your parents D. existence on Earth
- When two people come to a **mutually satisfactory agreement**, what is the result?
A. No one is satisfied B. One person is satisfied
C. Both people are satisfied D. Neither person is satisfied, but a third person is
- The remains of something after most of the area has been cleaned up is called _____.
A. allegations B. residue C. patronage D. correspondence
- A **patron** of a business is a _____.
A. officer of the company B. someone suing the company
C. a regular customer D. a dissatisfied customer
- Which abbreviation can be used to mean **for example**?
A. e.g. B. i.e. C. etc. D. lol